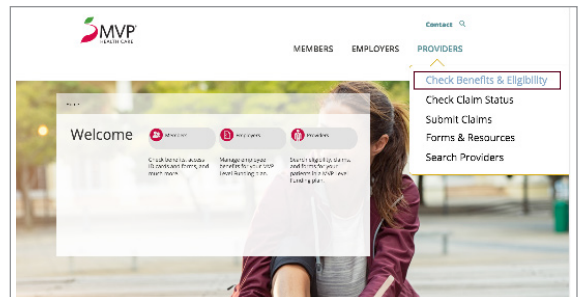


Online Patient Claims

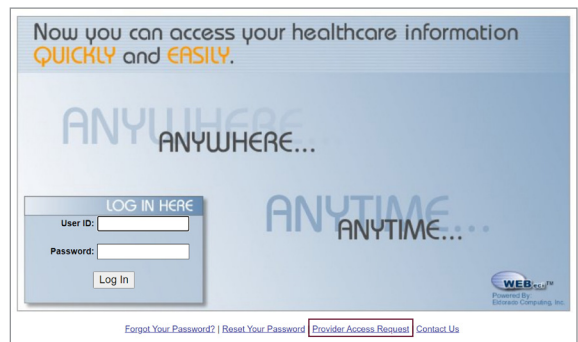
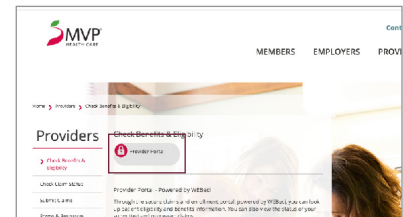
Access your patients' claims online using our secure claims portal, powered by WEBeci.

Here's how to get started:

1. Visit the Providers section at mvphhealthcare.com/MVPLEvelfunding. Click **Check Benefits & Eligibility**, then **Provider Portal**.



2. To request a user ID and password, click **Provider Access Request** at the bottom of the login page and enter the National Provider ID or Primary Tax ID Number to complete the request.



3. Your user ID and password will be emailed to you within two business days.

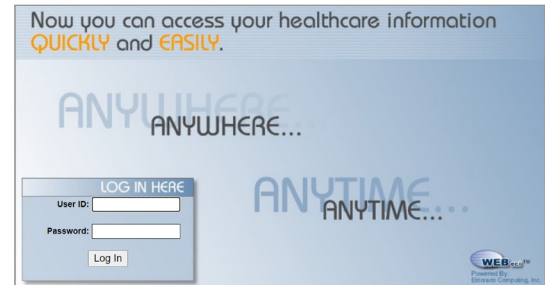
Each authorized user must obtain a unique user ID and password from HPI in order to be granted online access.

Continued on page 2 ►



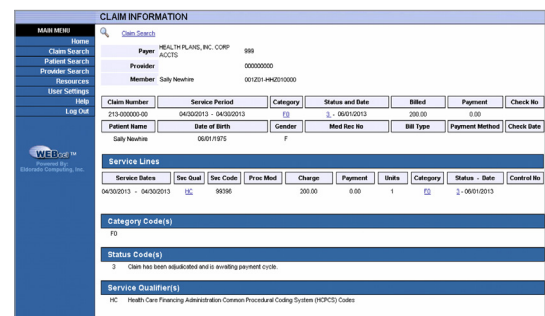
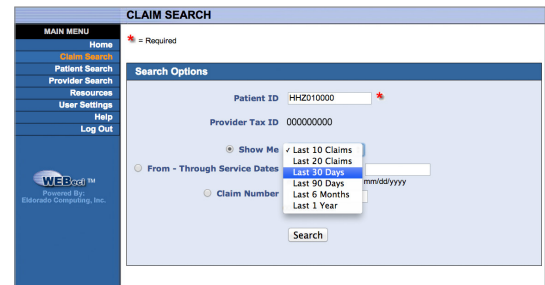
Log In

- Log in with the user ID and password emailed to you. The first time you log in, be sure to change your password under User Settings.
- As a security measure, you will be prompted to create three security questions.



Search for Claims

- To search for a claim, enter the patient's 9-digit Patient ID number (begins with HH) as shown on the member ID card. *(Be sure to use all capital letters, and do not include the 2-digit suffix if there is one.)*
- Refine your search by selecting a group of claims (last 10 claims through last 1 year) or a specific range of service dates.
- To search for a specific claim, enter the claim number.



View Claims and Eligibility

- To view the details of a particular claim, click on the claim number on the Claim Search Results page.
- To verify a patient's eligibility, click on **Patient Search**, then enter the date of service and the patient's 9-digit Patient ID number as shown on the member ID card. *(Be sure to use all capital letters, and do not include the 2-digit suffix if there is one.)*



Have questions? Visit mvphhealthcare.com/MVPLEvelofunding or contact HPI Customer Service at 844-260-9900.

